Hector E. Maytorena Abreu

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EDUCATION

University of Arizona, Eller College of Management **Tucson, AZ**
Bachelor of Science in Business Administration, Finance *December 2027*
Major: Finance, **GPA:** 3.9
Honors: Eller Economic Development Program Business Certificate Program.

Pima Community College **Tucson, AZ**
Associates of Business Administration *May 2026*

PROFESSIONAL EXPERIENCE

Texas Roadhouse Delaware LLC **Tucson, AZ**
Front Of House Team Member *March 2025 – Current*

- Delivered high-quality service to 50+ guests per shift, communicating clearly and resolving concerns to maintain strong customer satisfaction.
- Coordinated with 15+ kitchen and support staff to ensure accurate and timely service to multiple tables.
- Strengthened team performance by collaborating during high-volume shifts, reducing waiting times and maintaining service flow during 100+ cover rush periods.

Amazon Fulfillment Center- TUS2 **Tucson, AZ**
Problem Solver for Shipping Department *May 2021 – May 2022*

- Analyzed and resolved 30–50 shipment issues per shift by investigating, identifying, and solving errors to prevent outbound delays.
- Streamlined shipping workflows by organizing and standardizing processes, contributing to improved accuracy and reduced rework in a high-volume shipping operation.
- Collaborated leadership to document and execute solutions impacting 100+ outbound orders daily.

LEADERSHIP

Panda Restaurant Group, Inc. **Tucson, AZ**
Front Of House Shift Leader *July 2024 – February 2025*

- Led and supervised a front-of-house team of 5< employees per shift, delegating tasks to maintain service speed and operational standards.
- Trained and coached 8< new hires, explaining procedures and evaluating performance to support faster onboarding and consistent customer service.
- Oversaw shift operations during high-traffic periods, improving service efficiency in an above-average sales environment.

Realty ONE Group Integrity **Tucson, AZ**
Independent Real Estate Marketing Assistant. *March 2023 – December 2023*

- Led and hosted open houses, representing licensed realtors by engaging prospective buyers, presenting property features, and collecting client leads.
- Analyzed and collected market and listing data using MLS, reviewing property details and buyer trends to support realtor marketing and client follow-ups.
- Developed and executed digital and print marketing strategies by creating TikTok videos and flyers using Canva and CapCut, strengthening social media presence and increasing listing visibility.

SKILLS, ACTIVITIES & INTERESTS

Skills: Microsoft Excel, PowerPoint, Word, Fluent in English & Spanish, Social Media Ads
Activities: Volunteer work | Business Club | Case Competitions | Alpha Club | Participation in business-related opportunities | Public speaking | Networking | Honor program | Leadership Program |
Interests: Solo Traveling & Blogging, scuba diving, International cuisine, Photography, Journalism.